- Responding to incidents with direction and follow up.
- Having an on-call person outside of office hours for urgent matters.
- DSPs receive comprehensive training upon hire including behavior supports, OSHA, HIPAA, and mandatory abuse reporting.

HDE STANDARD OF CARE

Minimum Expectations for HDE Staff:

- Be prepared Arrive on time, dress appropriately, bring necessary materials, and review today's agenda upon start of shift.
- While on shift Encourange the client to make choices and to be independent, maintain a proactive nature, communicate when help is needed, and document services provided.

COMMUNITY DEVELOPMENTAL DISABILITY PROGRAM (CDDP)

As a Medicaid Agency, HDE Serves individuals enrolled in their county's CDDP, or if the individual receives case management services from an area brokerage.

Counties of service include Washington, Clackamas, Multnomah, Marion, Yamhill, Polk, Columbia, Benton and Linn.



ATTENDANT CARE



At HDE, our purpose is to connect people and their families who seek assistance at home and in the community with career-oriented professionals who deliver care and support, and we promote a succesful environment for a mutually beneficial connection

HDE Home Care, LLC 12655 SW Center #450 Beaverton, OR 97005 Phone: 503.686.9079 info@hde-home-care.com www.hde-home-care.com

Contact Us Today! 503.686.9079 www.hde-home-care.com

SERVICES

Services to Children and Adults Include:

- Provide all available services in attendant care.
- Build a team to support individuals and families who need substantial and reliable coverage.
- Provide DSPs with experience and training in medication administration and performing delegated tasks of nursing.
- Recruit for unique client needs and in under-served communities.
- Hire people already connected to the client to provide professional oversight and management.

HISTORY OF HDE

2009 - Founded and named in Honor of Don

- English, the owner 's Grandfather.
- 2011 Began serving people with intellectual and developmental disabilities through the CDDP.
- 2017 Moved offices to Beaverton, OR.
- 2018 Expanded to include Professional Behavior Services Services and Employment Services.

Direct Support Professionals (DSPs) work with clients 1 on 1 to meet goals at home and in the community. DSPs typically work an ongoing weekly schedule with individuals.

STAFF SUPPORT

HDE Management supports staff to enhance the quality of services by:

- Reviewing documentation, weekly.
- Writing a service plan to communicate expectations to DSPs.
- Making periodic on-site visits



Oregon Medicaid Agency Certificate DZ1303 Contact Us Today! 503.686.9079



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a family-owned company